

Executive / Assistant Manager - Digital Banking



You should ideally;

- possess a degree (preferably with a class) or full professional qualification acceptable to the Bank
- possess 3 years post-qualifying experience in an executive capacity in a bank/financial institution with exposure to project management, Digital Banking, and working in Fintech environments related to managing projects
- have a good understanding in multi-channel interaction management, related technologies and business practices
- have the ability to work in cross functional teams
- have exposure in growing digital products, adoption among intended users
- possess good presentation, writing and communication skills and ability to use new age digital tools that enhance productivity and enable collaboration
- have the ability to think critically and use analytics to solve business problems

You will be responsible for

- managing end to end projects to deliver strategic objectives
- coordination with internal and external stakeholders to implement projects and activities assigned
- prepare regulatory reports, papers for internal and external approvals
- develop required strategy/business plans, marketing briefs to develop activities to increase growth and adoption of Digital products and services
- measure effectiveness of activities and projects carried through ROI, P&L and appropriate matrix
- providing excellent customer service internally and externally

Candidates who do not possess a degree or full professional qualification, however possess more than 8 years of banking or relevant experience will be considered for the position of Executive - Digital Banking.

*We are an equal opportunity employer. Any form of canvassing is discouraged.
Correspondence will only be with the short-listed candidates.*

Please apply via e-mail by sending a DFCC Bank application form which could be downloaded from our website to recruit@dfccbank.com with the post applied for in the subject by 10 January 2021.

Senior Vice President (Human Resources)
DFCC Bank PLC, 73/5 Galle Road, Colombo 03
website - www.dfcc.lk