



We are Sri Lanka's premier private sector commercial bank. Our visionary journey has taken us beyond the realms of business as we have made a conscious effort to go where no bank has dared to go; from downtrodden villages long-forgotten, to the world across the shores. The driving force behind this epoch-making journey is our strong team of achievers, affectionately known as the Hatha Family. As we continue to make history and move ahead, we invite dynamic and ambitious individuals to join us in our trailblazing banking saga.

**We are looking for bright minds to help us create a world of happy experiences.**

## **JUNIOR FIREWALL & NAC OPERATIONS EXECUTIVE (FIXED TERM CONTRACT)**

### **Primary Duties & Responsibilities**

- Administration and management of network security infrastructure including Firewalls, WEB Proxy, NAC and Email Gateway.
- Mitigate security vulnerabilities.
- Perform daily maintenance of network security systems. (Firewalls, WEB Proxy, NAC and Email Gateway.)
- Configure firewall access rules.
- Perform backups, health checks, and upgrades of network security systems. (Firewalls, WEB Proxy, NAC and Security appliance)
- Perform period health check and tuning of network security systems. (Firewalls, WEB Proxy, NAC and Security appliance.)
- Perform regular review of rule bases in network security appliances perform necessary optimization actions
- Coordinating with external organizations in building secure communication channels for business digital transactions.
- Coordinate with vendor in deploying, configuring and managing network security systems.
- Solve network security problems with minimal service interruptions and escalating problems timely.
- Coordinating with IT System Security and Compliance team to meet IT security and compliance requirements.
- Develops processes for improving operational efficiencies.
- Prepare technical reports.
- Maintain accurate documentation of network security information.
- Remote support during non-business hours should be provided on need basis and in critical situations/service outages, onsite support should be provided as desired by the management.

### **Skills and Capabilities**

- Configuration, troubleshooting of network and security related devices and maintaining of enterprise scale networks according to compliance and industry guidelines
- Planning, provision & installation of network and security infrastructure across the Bank's properties and providing 2nd level support to end users & external organizations
- Firewalls, WEB Proxy logs Backups procedures
- Systems troubleshooting in a production environment
- Administrating and troubleshooting network and security systems in a production environment
- Linux and Open Source Server administration, backup procedures and scripting

### **Non-Technical Requirements**

- Establishing and maintaining effective working relationships with other department staff, management and vendors
- Interpreting and administering policies and procedures sufficient to administer, discuss, resolve, and explain them to staff and other constituencies.
- Troubleshooting, resolving, and responding to infrastructure issues and problems, coordinating solutions with outside vendors, users, and information technology staff.
- Communicating and coordinating with co-workers, customers, and vendors.
- Working effectively under pressure, meeting deadlines, and adjusting to changing priorities.
- Administrating the projects and making decisions in fast-paced, difficult environments.
- Responding to inquiries in effective oral and written communication.
- Need to work Late and on Holidays as per the roster.

### **Qualifications**

- Bachelor's Degree in Computer Networking and Security, Science, Information Technology, BIT, BCS or equivalent.
- Industry level security certification will be an added advantage.

### **Experience**

- Minimum of 02 years of experience in a similar capacity of System Engineer/ Network Engineer with required academic or professional qualifications mentioned above.  
Or
- Minimum of 05 years of experience in the capacity of System Engineer/ Network Engineer with partly acquired academic/professional qualifications mentioned above.  
And
- Experience in Large scale banking sector production environment including implementing, configuring, troubleshooting and maintaining large networks, collaboration, end user computing and overall experience in handling Enterprise infrastructure environments will also be an added advantage.

Interested candidates are invited to apply for the position  
All applications must reach us by.

**14<sup>th</sup> October 2021** via e-mail to  
**careers@hnb.lk**

(Please mention the position applied for in the subject of your e-mail)