



We are Sri Lanka's premier private sector commercial bank. Our visionary journey has taken us beyond the realms of business as we have made a conscious effort to go where no bank has dared to go; from downtrodden villages long-forgotten, to the world across the shores. The driving force behind this epoch-making journey is our strong team of achievers, affectionately known as the Hatna Family. As we continue to make history and move ahead, we invite dynamic and ambitious individuals to join us in our trailblazing banking saga.

## We are looking for bright minds to help us create a world of happy experiences.

### CUSTOMER ENGAGEMENT ASSOCIATES (CONTACT CENTRE)

#### Fixed Term Contract

#### Requirements

- G.C.E. Ordinary Level
- Be below 25 years of age
- Computer skills and proficiency in data entry operating
- Energetic and enthusiastic
- Must be a team player with a positive attitude
- Ability to work under pressure
- Working on weekends & public holidays are compulsory
- Willingness to work on shift basis to support the 24/7 operations
- Should be flexible to work on night shifts
- Fluency in English is compulsory

\* Assignments will be based in Colombo

HNB is an equal opportunity employer. Selections will be strictly on merit. Interested candidates may call over.

#### WALK-IN INTERVIEWS WOULD BE HELD AS FOLLOWS

**DATE** : 27<sup>th</sup> April 2021

**TIME** : 8.00 a.m. - 1.00 p.m.

**LOCATION:** HNB Towers

Level 14, No. 479, T.B. Jayah Mawatha, Colombo 10.

\*Please bring a copy of your curriculum vitae

\*Candidates should strictly adhere to health guidelines stipulated by the Bank

"Selected candidates will be offered an attractive remuneration package, performance based incentive with medical insurance and other facilities. An Ideal opportunity for school leavers and experienced individuals."

