



We are Sri Lanka's premier private sector commercial bank. Our visionary journey has taken us beyond the realms of business as we have made a conscious effort to go where no bank has dared to go; from downtrodden villages long-forgotten, to the world across the shores. The driving force behind this epoch-making journey is our strong team of achievers, affectionately known as the Hatna Family. As we continue to make history and move ahead, we invite dynamic and ambitious individuals to join us in our trailblazing banking saga.

We are looking for bright minds to help us create a world of happy experiences.

NETWORK & COMMUNICATIONS ENGINEER

Primary duties & responsibilities

- Monitoring, troubleshooting & administrating of enterprise Office 365, Exchange Email Servers such as maintain exchange server health, creation of exchange mailboxes, managing corporate email distribution groups, message tracking etc.
- Monitoring email moderations, email creations, deletions and quarantined emails.
- Monitoring, troubleshooting & managing enterprise active directory such as user account creation, group policy implementation AD group creation related to the implementations of basic security controls etc.
- Administrating, maintaining and troubleshooting Active Directory, Exchange, Office 365 and System Centre.
- Managing and troubleshooting of enterprise SCCM, such as remote logins to the client PC's, Microsoft patch / Windows update deployments, SCCM client installation and managing distributions points etc.
- Monitoring & managing enterprise file server solution.
- Backup & restore procedures of production systems.
- Email quarantine control, email policy maintaining and administrating email security.
- Providing assistance to host important enterprise meetings by remotely connecting the users via video teleconference technologies.
- Mobile device management and email on mobile.
- Configuring and managing security enabled endpoints of Head office and Branches.
- Configuration, maintenance and monitoring of LAN & WAN networks.
- Proactive and reactive system performance, tune-ups and troubleshooting with related to windows based systems including patch updates and vulnerability fixing.
- Coordination of vendors for projects and Service Level Agreements.
- Inter-connection, configuration & maintenance of communication devices.
- Implementing, configuring, administering and troubleshooting MS SCCM, SCDMP in a production environment.
- Administrating, maintaining and monitoring virtual and physical server health (Software/Hardware).
- Remote support during non-business hours should be provided on need basis and onsite support should be provided as desired by the management in critical situations/service outages.

Skills and Capabilities

- Configuration, troubleshooting of network related devices and maintaining of enterprise scale networks according to compliance and industry guidelines.
- Planning, provision & installation of LAN infrastructure across the Bank's properties and providing 2nd level support to end users & external organizations.
- IT infrastructure systems, enterprise production environments, Active Directory, ADFS, Group policy, LDAP, DNS, DHCP, and Windows Server 2008/2012/2016, Windows Client OSs 7/8.0/8.1/10.
- Active Directory, Exchange Server, File server and Windows Server logs Backups procedures.
- Systems troubleshooting in a production environment.
- Administrating and troubleshooting MS SCCM, SCDMP in a production environment.
- Linux and Open Source Email Server administration, backup procedures and scripting.

Non-Technical Requirements

- Establishing and maintaining effective working relationships with other department staff, management & vendors.
- Interpreting and administrating of policies and procedures sufficient to administer, discuss, resolve, and explain them to staff and external vendors.
- Troubleshooting, resolving, and responding to infrastructure issues and problems.
- Coordinating solutions with external vendors, users, and information technology staff.
- Working effectively under pressure, meeting deadlines, and adjusting to changing priorities.
- Administrating the projects and making decisions in fast-paced, difficult environments.
- Need to work late hours and on holidays.

Qualifications

- Bachelor's Degree in Computer Networking, Science, Information Technology, BIT, BCS or equivalent from a recognized university/institution.
- Microsoft Certified Solutions Expert (MCSE), Microsoft Office 365 Certifications, Microsoft Azure Certifications and other Microsoft related vendor certification will be an added advantage.
- Cisco Certified Network Associate (CCNA) – Optional

Experience

- Minimum of 02 years of experience in the similar capacity of System Engineer/Network Engineer with required academic or professional qualifications mentioned above.
- Or
- Minimum of 05 years of experience in the capacity of System Engineer/Network Engineer with partly acquired academic/professional qualifications mentioned above.
- And
- Experience in large scale banking sector enterprise production environment including implementing, configuring, troubleshooting and maintaining large networks, collaboration, end user computing and overall experience in handling enterprise infrastructure environments will also be an added advantage.

Interested candidates are invited to apply for the position
All applications must reach us by,

01st June 2021 via e-mail to
careers@hnb.lk

(Please mention the position applied for in the subject of your e-mail)