



CALL CENTRE AGENTS

PERMANENT OR CONTRACT BASIS

Job Role

- Ensure customer requests and complains are attended to and resolved within standard time lines
- Ensure Bank's products and services are promoted.
- Assist the team to manage the Service Standard

The person

- Should possess B passes for Mathematics and English at the GCE Ordinary Level examination in one sitting
- 2 passes (excluding English) at GCE Advanced Level examination (Part professional qualification would be an added advantage)
- Be below 24 years of age.
- Energetic and enthusiastic
- Must be a team player with good communication and interpersonal skills

Please login to

<https://www.ndbbank.com/careers> to apply on or before **20th June 2021**

The selected candidates will be located in **Malabe**

We will correspond only with the shortlisted applicants.