



Dialog Business Services (Pvt) Ltd (DBS) is a fully owned subsidiary of Dialog Axiata PLC, Sri Lanka's premier connectivity provider. DBS manages Dialog's customer contact management operations across its mobile, fixed line, pay television and broadband businesses. The Company is COPC certified and is the first and largest Captive Voice Customer Interaction Centre in Sri Lanka. DBS also became the first captive Customer Interaction Centre within the BPM industry to be certified as a 'Great Workplace' whilst also being recognized as one of the '10 Best Workplaces for Women in Sri Lanka - 2020' by Great Place to Work® - Sri Lanka

# COME JOIN SRI LANKA'S BEST SERVICE TEAM!

Dialog Business Services is hiring  
**CUSTOMER SERVICE  
ASSOCIATES!**  
(Social Media operations)

## What we're looking for...

- Be a natural 'people' person
- Proficient in English and possess excellent communication skills.
- Good team player with a customer-oriented attitude
- Basic IT knowledge is also an added advantage
- A background in a customer-facing role (6-12 months would be great)
- Successful completion of GCE O/L with a minimum 'C pass' for Mathematics and English
- Aged between 18 and 30
- Willingness to work on a rotational basis
- Travelling distance should be within a 21km radius of the below given address

Please email your resume to  
[careers@dbs.dialog.lk](mailto:careers@dbs.dialog.lk)

No 278, Access Tower II, Colombo 02

Call us on our hotline:

0777 440 880 | 0773 533 535

