

DATACENTER OPERATIONS



TECHNICAL OFFICERS / TEAM LEAD

Digital Realty (Private) Limited is a Sri Lankan joint venture between *St. Anthony's Group* and *Dialog Axiata Group*. We are building a new, service provider-neutral, Tier 3 category internet data center (IDC) located within Orion City IT Park, Colombo.

We are currently looking for passionate technical professionals for the role of **Technical Officer - Data Center Operations** as well as for the role of **Team Lead - Data Center Operations** to help us operate a world-class IDC.

SOME OF THE THINGS YOU WOULD BE DOING

- Working in the IDC Network Operations Center (NOC) on a shift-basis
- Handling customer technical queries and attending to Trouble Tickets
- Daily routine maintenance of critical infrastructure components such as power generation plant, cooling system, UPS system, etc.
- Run hardware diagnostics, and conduct preventive & reactive maintenance
- Maintain the data center in optimal operational condition, and ensure achieving service level and performance objectives
- Maintain operational documentation and practices, adhering to ISO 27001 compliance

YOU SHOULD HAVE

- NVQ Level 5 or higher/C&G/NDT/NDES/HNDE in Electrical or a relevant field
- 2 - 3 years of experience in data center operations or critical facility maintenance
- Sound knowledge of power operations, cooling system, and network equipment preferably in data center environments
- Ability to work around the clock if necessary and willingness to respond to incidents after office hours
- Excellent communication skills and work ethics

IT WOULD BE NICE IF YOU HAVE

- CCNA certification
- Experience in installing, monitoring, and maintaining IDC equipment
- Proficiency in maintaining technical and compliance documentation

Please send in (as PDF) your **CV & Cover Letter** to: careers@o-stellar.com with the subject set to: **TO - DCO** or **TL - DCO** as applicable

Digital Realty

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