

# Join the Inspirational journey in becoming a part of Sri Lanka's first Global Market Experience.

softlogic  
**GLOMARK**

Softlogic GLOMARK, Sri Lanka's first inspirational Global Market which is the latest extension under Softlogic Holdings PLC through Softlogic Supermarkets (Pvt) Ltd, brings the Sri Lankan consumers a whole new dimension of Global Modern trade retailing. With extensive expansion plans to provide an unmatched global experience through uplifting consumption moments of all Sri Lankans, Softlogic GLOMARK sets its trail in offering an unparalleled service that would set industry benchmarks.

## ASSISTANT MANAGER

### The job Role

- Provide exceptional service for customers through maintaining a strong management team, quality associates, and planning adequate coverage through scheduling
- Ensure all aspects of company policy and procedures in regards to good business and department practices are followed
- Oversee and follow all safety and security measures
- Interact professionally with management team, associates, supervision, and customers
- Utilize time management skills and prioritization to accomplish tasks through management team and associates
- Build strong working relationships with all supporting teams
- Responding to customer complaints and comments with the support of the customer service unit by following the set standard procedure
- Able to lead by example to give Customers their best shopping experience

### Requirement

- 2-3 years' experience in Retail operations with consumer product knowledge
- Flexibility in work hours including nights, weekends, and holidays
- Must have excellent problem-solving skills
- Expertise of all job duties associates must perform in each area of responsibility



For those interested please apply within 7 days of this advertisement to [careers@softlogic.lk](mailto:careers@softlogic.lk) along with details of two referees. Please indicate the position in the subject column when applying