

Let's care for  
your challenges



LIFE INSURANCE

## SENIOR MANAGER – LIFE OPERATIONS



Head Office – Colombo



Senior Manager

### Key responsibilities

Provide strategic operational leadership and Life insurance technology management to Life Underwriting, Group Insurance and Life Call Center to ensure delivery of unsurpassed customer experiences to Internal and External customers. Adhere to regulatory & compliance requirements aligning with industry & regional guidelines. Work closely with HOD, Regional & business functional heads leading the operations and cross functional teams.

- Leading operations management in strategic level
- Setting up productivity measures and driving productivity improvements to ensure the achievements
- Driving digitalization throughout the company by setting up measures to achieve the Digital targets and improving efficiency of technology
- Monitoring the overall performance and providing the initiatives to support continuous improvement
- People development and maintaining well qualified and experienced second line
- Leading the regional initiatives in the level of its implementation on time
- Managing Reinsurance portfolio

### Key requirements

- Qualified in ACII/FCII with minimum post experience of 5 years will be a distinct advantage
- A Degree and/or MBA will be an added advantage
- Minimum industry experience in life operations management for 10 years with minimum of 3 years at the Managerial level
- Experience in Underwriting & Policy servicing in a digital environment as well as experience on digital transformation projects will be an advantageous
- Possess good knowledge on strategic management, reinsurance, negotiation and sound technical knowledge on Insurance
- Ability to control costs and ensure efficiencies whenever possible
- Must be adequately skillful on interpersonal communication, leadership and people development

### Key Benefits

A rewarding career coupled with multinational experience, advanced training opportunities and attractive remuneration package.

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[Careers-life@allianz.lk](mailto:Careers-life@allianz.lk) (mention the post you apply on the subject bar of the email and send it before 12<sup>th</sup> July 2021)

