

An exciting opportunity has opened in the Card Operations Department of Union Bank of Colombo PLC, for an individual who meets the below requirements.

## **Key Responsibilities**

- To Support and coordinate with IT and all stakeholders ensuring projects are delivered on time.
- Conduct user acceptance testing (UAT) for online banking, Mobile banking Workflows
  Debit card and Credit cards systems.
- Thorough knowledge on CMS, Switch and Mobile banking platforms.
- Knowledge on VISA / Lanka Clear platforms in terms of system testing and operations.
- Preparing and review UAT scripts.
- Report system errors and follow up on rectifications
- Co-ordinate with branches and other departments related to Cards, UB Online and Credit Card and Workflow related queries
- Support new process implementation

## Requirements

- Should possess at least 3 4 years' experience in Card operations related areas.
- Should possess full / part qualification in Banking or a relevant professional qualification.
- Thorough knowledge in payments / settlements and operational procedures.
- Ability to liaise with internal / external sources for trouble shooting.
- Excellent interpersonal and communication skills.
- Excellent time management, planning and organizing skills.

## Rewards

An attractive remuneration package available for the right candidate with the staff loans benefits at concessionary interest rates.

Applications should be forwarded via email **jobs@unionb.com** with the names of two non-related referees on or before **23<sup>rd</sup> August 2021**. The email subject line must be stated **"Senior Banking Assistant – Card Operations"**. All applicable will be treated with strict confidence.

We will only correspond with the shortlisted applicants.

