

# PEOPLE'S BANK

The People's Bank, a premier bank in Sri Lanka with the largest customer base providing innovative financial solutions to its diversified clientele for over six decades and as a conducive environment for those who strive to achieve excellence and believe in professionalism, the Bank is looking for talented & dynamic individuals to fill the following supportive positions in Information Technology Department.

## SYSTEM ADMINISTRATOR

The position of System Administrator is equivalent to the grade of Assistant Manager (3-III) in the non Banking stream. The key responsibilities involved in the position among others are,

- Maintaining IT Infrastructure systems
- System Administration of Windows, Linux and backend software
- Knowledge on other software like OS 400, Unix, Oracle will be an advantage
- Managing VM/SAN infrastructure is an advantage
- Adhering to IT policies procedure and standards
- Application System administration
- Performance analysis and tuning, capacity planning and analyzing servers, databases and storages for optimal efficiency and consistency
- Analyzing issues in systems and identifying root causes and resolving them.
- Testing and applying patches for IT related systems
- Implementing security and audit requirements as per ISO 27001 security standards and providing recommendations
- Establishing the needs of users and monitoring user access and rectifying and solving issues of servers, database and applications.
- Working closely with IT teams and communicate regularly with technical, applications and operational staff to ensure integrity and security.

### Educational and Professional Qualifications

- Bachelor's Degree in Information Technology awarded by a recognized University

### Knowledge and Experience

- Minimum two (02) years of experience as a System Administrator
- Having at least O1 certification in Microsoft, Red Hat, Linux, Unix VMware is preferred.
- Certification on networking, database, and security will be an added advantage.
- Ability to work long hours as and when required.
- Strong analytical knowledge and skills.
- Good interpersonal and communication skills.
- Good project management and strong problem solving skills.

### Age

- Age should be above 25 years and below 35 years as at closing date of applications.

## ASSISTANT MANAGER – CARD MANAGEMENT SYSTEMS

The position of Assistant Manager – Card Management Systems is equivalent to the grade of Assistant Manager (3-III) in the Bank. The key responsibilities involved in the position among others are,

- Handling credit card related daily routine jobs - BAU
- Testing and Implementing Payment schemes compliance mandates.
- Performing day to day card related application configuration as per business requirements
- Providing user support services and serving as the primary contact point between end-users and application vendors.
- Ensuring prompt resolution and managing of issues (BAU & IT Issues)
- Maintenance and support of internally developed systems.
- Helping user departments to obtain necessary Data extraction from Card Management System.
- Managing relevant activities of Card business related Projects.
- Coordinating with system vendors & Payment Card Associations for system issues & developments.
- IPK, VSDCCA certificate generating for new & existing products.
- Fill up CIQ, GCTQ's and various forms from Visa/MasterCard for new implementations.
- Activities related to Application Database Administrator to troubleshoot on reported issues
- Researching, recommending and implementing new technologies and system enhancements
- Testing & Certifications relating to Card business. (ADVT, MTIP, JCB, LankaPay)

### Educational and Professional Qualifications

- Possess a Bachelor's Degree in Information Technology, Finance, Operations, Business, or Engineering from a recognized university/Institute.
- Having TSYS Prime O4 related application & API knowledge will be an added advantage.

### Knowledge and Experience

- Minimum 3 years experience of handling card operations & working with credit card providers such as VISA/Master/JCB/CUP/etc. and 2 years experience in handling credit card related projects & simulator testing.
- Thorough knowledge on Card Management System and its services.
- Have an end to end understanding of Credit, Debit card transaction flow & related 3rd party interfaces such as core banking, ATM switch, Digital Omni Channel, NAC, etc.
- Have a sound knowledge on POS & ecommerce (3DS 2.x) related components in the transactions

### Age

- Preferably below 40 years as at closing date of applications.

### METHOD OF SELECTION

Shortlisted applicants based on the stipulated qualifications and experience will be called for an interview. The appointment will be made on contract basis and performance will be evaluated annually.

### REMUNERATION

An attractive and negotiable remuneration package commensurate with qualifications and experience will be offered to the selected candidates for the above positions.

### APPLICATIONS

Please send details of achievements and experience relevant to the job applied for together with your curriculum vitae along with copies of certificates and contact numbers of two non-related referees. The post applied for should be stated in the subject line of the Email and should reach the Email Address: [recruitment@peoplesbank.lk](mailto:recruitment@peoplesbank.lk) on or before 24.10.2022

An Email confirmation of receipt will be sent upon the receipt of the curriculum vitae. In the event a confirmation has not been received within a reasonable period of time, you may inquire regarding the application on telephone numbers 0112481542/0112481416.

All applications will be treated in strict confidence and any form of canvassing will be regarded as a disqualification. All incomplete and Non - complying applications will be rejected.

The Bank reserves the right to decide the number of vacancies, postponement or cancellation of recruitment or on any other information not included in the advertisement.

Deputy General Manager (Human Resources)  
People's Bank - Head Office  
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Colombo – 02.



**PEOPLE'S BANK**

Pride of the Nation