

# CAREER OPPORTUNITIES AT SRI LANKA TELECOM

SRI LANKA TELECOM (SLT) GROUP IS ONE OF THE MOST VALUABLE BLUE CHIP COMPANIES IN SRI LANKA WITH AN ANNUAL TURNOVER OF RS. 102 BILLION AND MORE THAN 8,000 EMPLOYEES AS AT 31ST DECEMBER 2021. SLT GROUP OF COMPANIES COMPRISE OF THE HOLDING COMPANY AND TEN SUBSIDIARIES INCLUDING MOBITEL (PVT) LTD, THE MOBILE ARM. SRI LANKA TELECOM IS LOOKING FOR HIGH CALIBRE, RESULTS-ORIENTED AND EXPERIENCED CANDIDATES FOR THE BELOW MENTIONED POSITION, WHO CAN CONTRIBUTE TO STRENGTHEN THE SLT GROUP'S JOURNEY OF DIGITAL TRANSFORMATION AND FULFIL ITS FUTURE HUMAN CAPITAL REQUIREMENT IN LINE WITH THE PLANNED NEW BUSINESS PROJECT.

## CONTACT CENTRE ASSOCIATES FOR A PROJECT

SLT is in search of high calibre, results-oriented and qualified individuals capable of playing a key role in the proposed project of 'Customer Support to promote handling service-related issues via Chatbot operation' in SLT PLC. Project duration is two years period.

### Personal Profile

- Be a citizen of Sri Lanka.
- G.C.E (O/L) examination, passes in 06 subjects with 3 credit passes including Sinhala/Tamil, English Languages and Mathematics, in not more than two sittings or London O/L examination, passes in 6 subjects with 3 credits including Mathematics and English in one sitting and 03 passes in G.C.E (A/L) or London (A/L) examination in one sitting.
- High level of computer skills is mandatory.
- Should have excellent oral communication skills in Sinhala/Tamil and English. Language capability for minimum of 02 languages is mandatory, Sinhala & English or Tamil & English or Sinhala & Tamil. Capability of all 03 languages will be a definite advantage.
- Good Team Player to be a successful member in the project.
- Upper Age limit is 30 years as at application closing date.

### The Offers/Conditions

- Appointment will be on Contract Basis for two (02) years fixed term contract period exclusively for the project.

- Ability to work on shift duties and long hours during the project period as per the requirement.
- Residence within 15 Km from Colombo would be preferred.
- The successful applicants would be provided with a competitive remuneration package on par with the industry standards.
- Correspondence will only be with the shortlisted applicants.

### Method of Application

Application should be sent via online using below link and complete the online application on your own, submit with Curriculum Vitae including a recent photograph together with scan copies of birth, educational and other relevant certificates within 10 days of this advert.

Applications without supporting documents will not be entertained and applications sent by post will not be accepted.

Click here to Apply: <https://careers.slt.lk/>  
Attachments file size should not exceed 15 MB.

Application link is also available at the SLT website: [www.sltmobitel.lk](http://www.sltmobitel.lk) (visit careers page).

Sri Lanka Telecom PLC is an equal opportunity employer and any type of canvassing will be a disqualification.

**General Manager**  
Human Resources & Industrial Relations  
Sri Lanka Telecom PLC