

Be a part of Sri Lanka's Most People Friendly Bank



Relationship Officer – Expat Gold Proposition
Expat Banking Department

Job Role

- Achieve the set target of canvassing & introducing new customers
- Servicing of customers while ensuring zero customer complaints
- Building relationships through other business avenues and increasing the overall customer engagement
- Ensuring value addition & customer focus through relationship management
- Collaboration with Branches, departments, staff and suppliers to ensure customer experience is exceeded at all times
- Inculcate responsibility & training between colleagues, promote team building and support
- Working closely with Branches, Departments and other Product Managers to cross sell products & services to focused customer segment

Candidate Profile

- Minimum 4 years experience in Banking / Customer Service/ Relationship Management
- Relevant qualification in Marketing from a recognized University or College
- Diploma/Certification from IBSL will be an added advantage
- A dynamic individual with a positive attitude who would continuously accept challenges and deliver excellent service levels placing customer satisfaction as top priority
- Excellent communication & interpersonal skills
- Good Interpersonal Skills

Send your CVs to employment@amana.lk indicating the position applied for in the subject line on or before 20th November 2022

Only shortlisted candidates will be notified



It's *Your* Bank

Amāna Bank

