

STEP IN TO A CAREER IN BANKING

CUSTOMER SERVICE ASSOCIATES

An ideal opportunity to step into a career in Banking with one of Sri Lanka's fastest growing banks. As an equal opportunity employer, we invite applications from suitable candidates for the position of Customer Service Associate at Union Bank.

Our Contact Centre operation is looking for energetic, pleasant and dynamic individuals who could be a part of a team that delivers excellence.

Requirements

- Should have passed **GCE Advanced Level OR GCE Ordinary Level examinations.**
- Must have excellent communication skills in at least 2 languages i.e. English, Sinhala, Tamil.
- Willing to work on a roster basis based in Colombo, **Wallawatta** area.
- Flexibility to work overnight shifts for male candidates.
- Be a team player with a **positive, tolerant and can-do attitude.**
- Ability in **cross selling** the Bank's products and services to achieve the intended targets.

The following will be an added advantage to be selected;

- Prior work experience in Call Center / Customer Service.
- Tri-lingual skill with ability to communicate in all 3 languages.
- Full or partial professional / academic qualification.
- Participation in sports activities.

Selected candidates can look forward to a competitive salary. This is an opportunity to be an essential part of our Bank by reaching out to potential clients and directly impacting the growth of the business.

Applications should be forwarded via email jobs@unionb.com with the names of two non-related referees on or before **19th December 2022**. The email subject line must be stated "**Customer Service Associates**". All applications will be treated with strict confidence.

Please call on **011-2081512 / 011-2374100** for more information.

**Please note applications without the stated subject line will not be taken into consideration. We will only correspond with the shortlisted applicants.*

UNION BANK