

JOIN THE BANK FOR EVERYONE



Junior Executive - Application Support

Information Technology Department

You should ideally;

- possess a degree or a full professional qualification in IT
- possess approximately 02 to 04 years' experience in IT in the domain of Banking & Finance
- possess a banking qualification would be an added advantage
- possess a thorough knowledge on commercial banking functions and software application products used in the banking industry
- possess good analytical and problem solving skills along with project management skills
- possess good communication and team working skills

You will be responsible for

- ensuring all the internal customer inquiries made via phone or the "Issue Management System" are attended to on time and providing an appropriate solution
- maintaining high performing service support functions for IT applications
- participating in special projects, preparing materials and taking necessary action

We are an equal opportunity employer. Any form of canvassing is discouraged.

Correspondence will only be with the short-listed candidates.

Please apply via e-mail by sending a DFCC Bank application form which could be downloaded from our website to recruit@dfccbank.com with the post applied for in the subject by 08 May 2022.

Senior Vice President (Human Resources)
DFCC Bank PLC, 73/5 Galle Road, Colombo 03
website - www.dfcc.lk