

BUILD YOUR CAREER WITH CARGILLS BANK

BANKING ASSISTANT / SENIOR BANKING ASSISTANT (CARD OPERATIONS)

The job holder would be required to investigate and prevent internal & external frauds and fraudulent actions.

KEY RESPONSIBILITIES

- ✓ Solid understanding of fraud risks and risk management processes in order to identify and monitor fraud risks within the organization
- ✓ Manage VRM & EMS Rules, monitor Transactions, supervise Merchant related activities from FCD perspective, carry out Spot Audits in the department
- ✓ Contribute to the development and implementation of Fraud Risk processes, tools, policies, standards, and procedures
- ✓ Analyse activities to detect and prevent fraudulent actions based on reports, alerts or notifications from third parties requesting assistance
- ✓ Responsible for managing existing rules and creating new rules under the guidance of the superiors
- ✓ Ensure that all alert generation and real time decision rules are placed appropriately
- ✓ Ensure all transactions routes via payment cards are tracked and monitored
- ✓ Monitor MPGS, POS merchant transactions
- ✓ Monitor wallets & aggregator
- ✓ Review Merchant Applications when enrolling new merchants
- ✓ Make sure the details required by the Compliance & Risk Departments are provided before the due dates as requested by the relevant stakeholders

EXPERIENCE & QUALIFICATIONS

- ✓ Full or part qualification in Banking or Finance
- ✓ Sound knowledge on Payment Card Network Operations (VISA / MasterCard / JCB / LankaPay)
- ✓ Experience in Dispute Resolution, Fraud Monitoring & Investigations related to payment card transactions or previous experience in a compliance environment, preferably handling fraud transaction review and financial fraud
- ✓ High level of computer literacy (MS Office/MS Excel)
- ✓ Ability to use G-suite would be a definite advantage
- ✓ Good communication, negotiation, interpersonal and analytical skills

Interested candidates are invited to forward their CVs to career@cargillsbank.com mentioning the post applied for, in the subject line of the email on or before **17th August 2022**.

Head of Human Resources
Cargills Bank Limited
No. 696, Galle Road, Colombo 03.

Log in to: www.cargillsbank.com

