



TOPICUS.LK

Your journey of aspirations begins here!

CDB believes in elevating the lives of all Sri Lankans. Our focus is to employ and engage individuals who aspire to grow their careers within a renowned financial entity, working with a dynamic team of industry professionals who are dedicated to raising the bar and setting benchmarks in Sri Lanka's financial industry.

## Management Trainee - Card Centre

We seek a results-oriented dynamic individual who is highly motivated, has excellent communication skills and ability to work independently. The ideal candidate must be a qualified and talented individual with a can-do attitude, having a sound understanding of the subject matter to make comprehensive decisions, the ability to work as part of a team and possess the determination to succeed in a challenging environment.

### Job Profile

- Provide card related solutions to customers, respond and resolve customer feedbacks and complaints while ensuring timelines and accuracy of responses
- Ability to work in deadline-oriented environment
- High level of attention to detail and problem solving skills
- Team player with the ability to work with multiple teams
- Ability to communicate effectively with all levels of internal/external persons
- Able to work independently
- Self-starter who proactively seeks learning and development opportunities

### Qualifications/Experience Required

- Bachelor's degree from a recognized university
- Qualification in banking or finance and exposure to card operations processes
- Excellent written and verbal communication
- Ability to develop reports using MS Office
- Full or part qualification in CIMA/Banking/ACCA or any other professional qualification is an added advantage
- Preferably be below 26 years of age

Rewards and remuneration commensurate with qualifications, competencies and abilities, with a well-defined career path awaits those with ambition, motivation and a willingness to perform.

Please e-mail your CV together with contact details of two non-related referees indicating the position applied for in the "Subject" line of the e-mail to

 [careers@cdb.lk](mailto:careers@cdb.lk)

**CDB**   
Your Friend

