

SriLankan Airlines Ltd , the National Carrier of Sri Lanka operates with a network of destinations throughout Asia, the Middle East, Europe and Australia. The Airline has a strong presence in Maldives and Southern India. SriLankan is a member of the 'oneworld' alliance.

SriLankan IT Systems drives the airline's IT strategy through digital transformation, technology adoption, data modelling, business intelligence and business continuity. Focus is on transforming business and operational processes, expanding digital passenger reach and improving customer experience by solutions design, development and integrations while enhancing airline IT domain knowledge. Award winning SriLankan IT team is seeking dynamic individual to join as:

## Systems Engineer

The purpose of the job is to drive IT Digital Transformation initiatives and projects from inception to implementation and subsequent maintenance. Ensure that operation, digitalization and functional aspects of all IT systems, services and functions are executed in a timely manner with proper planning to the satisfaction of the end users/customers. Also, to provide industry-standard benchmarks and work with the IT Project Office on all Digital Transformation projects while ensuring the delivery of Digital Transformation and Digital User Experience deliverables at the completion of the project for improved efficiencies and IT Business Relations.

### Key responsibilities will include:

- Provide technical expertise in analysis, design, evaluation, and planning of application system requirements to meet the digitalization and digital transformation objectives for improved passenger experience and operational efficiencies.
- Extensive testing on the Information Technology products to be used by the Company to carry out seamless launching of new products and upgrades as per schedules provided in projects plans thus ensuring digital transformation expectations are achieved.
- Identify and recommend the products and practices for corporate use that will assist in an increase in productivity.
- Providing support in product and service launch of the IT Division with relevant documentation and capturing user feedback.
- Provide feedback on the airline's customer-centric IT systems & applications usage and track the service improvements.
- Negotiating with suppliers/vendors to select the most beneficial package for the airline.

### The applicant should possess the following minimum requirements for the above position:

- Bachelor's degree in Engineering, Computer Science, Information Technology from a recognised University with minimum of 01 year post qualifying relevant experience

**OR**

- Full professional qualification equivalent to NVQ Level 7 with 3 years post qualifying experience in a relevant discipline.

**The upper age limit should be 35 years as of 01st June 2023 which is the closing date.**

Employment will be offered on fixed term contract.

Influencing will be a reflection of unsuitability.

We are an equal opportunity Organization.

Please note that we will correspond with you within a month of closing the advertisement in the event your application is shortlisted for consideration.