SARVODAYA
DEVELOPMENT FINANCE

BUILD YOUR CAREER WITH US!

Sarvodaya Development Finance PLC is the first development finance company in Sri Lanka. We are committed to provide financial solutions for the development of the most needed rural communities of the nation and committed to provide finance solutions to domestic industries, SMEs and Agricultural sector through our 51 branches spread over the island covering all districts.

The following position is created for a dynamic, result oriented, proactive individual with proven track records who wishes to join with our growing workforce.

IT Senior Executive - Infrastructure

Responsibilities

- Supervise daily IT operations and ensure secure and effective functioning of computer systems, applications, hardware, and software.
- Support the management, administration, and troubleshooting of the corporate LAN, Active Directory Domain and VMware tasks.
- Manage user accounts, permissions, and file servers in the Active Directory domain environment.
- Create and manage user accounts, groups, quotas, and email signatures in the G-Suite email server.
- Oversee upgrades and patching of server systems for departmental software applications.
- Manage servers, storage devices, firewalls, network switches and routers, IP phone and wireless systems to ensure their security and functionality.
- Troubleshoot and maintain network infrastructure including cables and wireless connections.

Qualifications and Experience

- G.C.E. A/L and Diploma in IT.
- Degree in IT or related field from a reputable institute
- Minimum 5 years of experience in a related field, managing 400+ users.
- Certifications and/or experience in CCNA, CCNP, MCSA, MCSE, MS Azure, PMP, ITIL, Windows server environments, and Cloud applications (Google Admin, Email Gateway Security Solutions) are preferred.
- Strong organizational skills and ability to prioritize tasks.
- Active participation in planning, education, and execution of new company rollouts.
- Demonstrated experience in managing IT projects simultaneously.
- Effective oral and written communication skills in English.

IT Executive - Systems Support

Responsibilities

- Manage the User Acceptance Testing (UAT) environment, including coordinating testing activities, documenting test cases, and ensuring UAT readiness.
- Attend to system-related tasks logged in the Helpdesk, resolve issues, and provide timely assistance to end-users.
- Remotely support Branches & Customer Service Centers for IT-related issues, providing technical guidance and troubleshooting support.
- Manage the company website and ensure its smooth operation, including updates, maintenance, and content management.
- Fully involve yourself in new software-driven projects, both new and existing, actively contributing to the design, development, testing, and implementation phases.
- Optimize system performance by monitoring and fine-tuning data backups, recovery processes, security measures and data integrity.
- Assist in training end-users on new systems and functionalities.

Qualifications and Skills

- Degree in Information Technology or a related field.
- A minimum of 5 years of experience in software development, with a focus on web-based applications and systems.
- In-depth knowledge and hands-on experience with ASP.NET, Microsoft SQL Server, PHP, MySQL, HTML/CSS, WordPress, and Bootstrap.
- Strong understanding of the Software Development Life Cycle (SDLC) and ability to deliver high-quality solutions within project timelines.
- Familiarity with eFinancials (Scienter) is highly desirable and will be considered a great advantage.
- Solid understanding of data backups, recovery processes, security measures, integrity, and performance optimization.
- Strong communication skills to effectively collaborate with cross-functional teams and provide technical support to end-users.
- Proactive mindset with a commitment to continuous learning and self-improvement.

Age Limit: Less than 45 years
The successful candidates will be provided with an attractive remuneration package commensurate with industry standards.

How to Apply:

Interested candidates are invited to email their resumes with contact details of two non-related referees to **careers@sdf.lk** indicating the post applied for in the subject line on or before within 14 days.

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