

Senior Network Engineer



CAREER AT SOFTLOGIC

"Softlogic Holdings PLC, is one of Sri Lanka's most dynamic entrepreneur-led consumer driven conglomerates, with industry leadership in six business verticals – Retail, ICT, Healthcare, Financial Services, Automobiles and Leisure. The Group employs over 11,500 people in Sri Lanka, Dubai and Australia and operates an asset base of over LKR190 Bn to generate an annual turnover of more than LKR 110 Bn.

Softlogic's diverse industry portfolio is a key factor to its ability to create value, providing it with the choice to make investments across a broad spectrum of businesses, wherever it perceives the opportunity to enhance sustainable returns. The Group's representations and strategic alliances with reputed global institutions and large multinational corporations confirm its unparalleled local stature."

As a **Senior Network Engineer** at Softlogic Information Technologies, you will be an integral part of our Engineering Team within Professional Services, focusing on the successful delivery of Infrastructure Projects. This role specifically involves the implementation of Firewall & SD-WAN Networks for our diverse clientele. The Network Engineer is accountable for ensuring that assigned projects meet client requirements and are delivered with the highest standards of 'best practice,' within agreed scope, time, budget, and quality.

Requirements:

- Previous experience with an IT&T System Integrator, Managed Service Provider, or a similar organization.
- 5+ years of proven experience in a Network Engineering role.
- Current NSE4 or NSE6 (or equivalent) certification.
- Strong knowledge and industry experience in Networking Technologies, with a focus on Firewall and SD-WAN technologies from vendors like FortiGate, Cisco/Meraki, and Palo Alto.
- Experience working within the ITIL framework (ITIL certifications highly regarded).
- Strong expertise in the use of Next Gen Firewalls, especially FortiGate, and SD-WAN (FortiGate and Meraki).

Responsibilities:

- Independently and collaboratively implement Firewall and SD-WAN solutions.
- Work closely with the Project Management office and/or Lead Engineer to ensure solutions align with the design, statement of work, and scheduled milestones.
- Assist the project management office in creating project schedules.
- Conduct network configuration, testing, and cutover to ensure delivered solutions are scalable, secure, redundant, and reliable.
- Collaborate with the Network Provisioning and Field Services Team for WAN Services, configuration, testing, and cutover when required.
- Handle WAN Services Uplift and Cancellation requests (BW Uplift, Public IP, Express Route, Colocation, Cross Connects, Circuit Decommissioning, etc.).
- Resolve incidents related to project activities within Ticket SLAs.
- Adhere to Incident and Change Management processes following Softlogic/customer standards (ITIL Framework).
- Provide relevant Project Artefacts (AS-BUILT, UAT documents, Failover Testing reports, etc.) to Lead Engineer and/or Project Manager for review.

For those who are interested please apply with contact details of two non-related referees, along with your contact details and a passport sized photograph immediately to the email hr@softlogic.lk Please indicate the position in the subject column of the E-mail, when you are applying. The selected candidate will be offered an attractive package with other benefits. Only shortlisted candidates will be notified.

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