

BANKING ASSOCIATES - RETAIL COLLECTIONS & RECOVERIES

THE JOB

Due to business expansion, NDB Bank is currently looking for Collections Associates, for our Retail Collections and Recoveries Unit. Collections Associates are required to use negotiation skills to recover delinquent payments whilst providing the best service to fulfill our clients' needs.

THE PERSON

Should be below 24 years of age and possess 2 passes at the G C E (A/L) in one sitting

Ability to deal effectively and professionally in a rapidly changing and fast paced environment

Must be highly motivated , with a superior level of initiative with strong negotiation skills

Be a committed team player in achieving common business goals

Should be courteous, patient, and solutions focused with customers

Possess excellent listening and problem-solving skills

Possess good communication skills

Preferably from Colombo and suburb.

Please login to <https://www.ndbbank.com/careers> to apply



We will correspond only with the shortlisted applicants

"We are an equal opportunity Employer"



The future is banking on us

Vice President Human Resources