



Lead financial excellence as **Manager Business Process Reengineering**

We are seeking an experienced and motivated individual for the position of **Manager – Business Process Reengineering**.

As the Manager of Business Process Reengineering, you will lead and execute strategic initiatives to streamline operations, improve workflows, and drive continuous improvement across the organization. You will collaborate with cross-functional teams to identify areas for optimization, implement process enhancements, and ensure alignment with business objectives.

The Job Role

- ▶ Lead end-to-end process reengineering projects, driving efficiency and effectiveness in operations.
- ▶ Analyze existing business processes, identify areas of improvement and develop innovative solutions to enhance performance.
- ▶ Collaborate with stakeholders to define objectives and establish key performance indicators (KPIs)
- ▶ Utilize data-driven insights to inform decision-making and measure the impact of process improvements.
- ▶ Develop and maintain process documentation, including workflows, standard operating procedures (SOPs), performance metrics and training materials.
- ▶ Drive change management efforts to ensure successful adoption of new processes and technologies.
- ▶ Provide coaching and mentorship to foster a culture of continuous improvement.
- ▶ Stay abreast of industry best practices and emerging trends to drive improvement initiatives.
- ▶ Educates and aligns employees to the principles and practices of continuous improvement.

The Candidate Profile

- ▶ Bachelor's degree in business administration, Engineering, or related field.
- ▶ Proven experience in business process reengineering, with a track record of leading successful improvement initiatives.
- ▶ Strong Analytical skills and the ability to translate complex data into actionable insights.
- ▶ Excellent project management skills, with the ability to lead cross-functional teams and drive projects to successful completion.
- ▶ Outstanding communication and stakeholder engagement skills.
- ▶ Demonstrated leadership abilities with a track record of motivating and developing high performing teams.
- ▶ Experience with process modeling and optimization tools (e.g., Lean Six Sigma, ISO 9000 methodologies) would be advantageous.

Rewards

The right candidate can look forward to an attractive remuneration package inclusive of staff loan benefits at concessionary interest rates and career prospects.

Applications must be forwarded to jobs@unionb.com with the names of two non-related referees on or **15th March 2024**. The email subject line must state "**Manager – Business Process Reengineering**". All applications will be treated with strict confidence. Only short-listed applicants will be notified.

We are an Equal Opportunity Employer.

UNION BANK