

Junior Executive / Executive Lean Management & Service Quality

DO YOU EMBRACE
PERSEVERANCE, DISPLAY
RESILIENCE, AND BELIEVE THAT
COLLECTIVELY

we can foster growth and progress together?



Are you passionate about driving positive change within an organization? Do you have a knack for streamlining operations and optimising business processes? If so, we have an exciting opportunity for you!

You should ideally;

- possess Bachelor's Degree in Business Administration, Management, or a related field.
- possess experience in business process analysis, redesign, and implementation.
- have strong analytical skills with the ability to interpret data and draw meaningful conclusions.
- have excellent project management skills, capable of handling multiple projects simultaneously.
- have exceptional communication and presentation abilities, capable of conveying complex ideas clearly and concisely.
- have collaborative mindset with the ability to work effectively across different departments.
- have previous experience in the banking sector
- possession of a Lean Green Belt Certification will be an advantage

Your responsibilities will be to,

- collaborate with cross-functional teams to identify process inefficiencies and bottlenecks.
- conduct comprehensive analysis of existing business processes and propose innovative solutions to enhance efficiency and effectiveness.
- lead process improvement initiatives, ensuring successful implementation and measurable outcomes.
- develop and maintain process documentation, SOPs, and training materials to facilitate smooth transitions.
- utilize data-driven insights to identify areas for improvement and recommend strategic changes.
- foster a culture of continuous improvement within the organization.
- work closely with stakeholders to ensure alignment and smooth execution of transformation projects.
- monitor and track the progress of transformation initiatives, providing regular updates to management

Join us on this transformative journey and contribute to our success as we continue to innovate and achieve new heights.

As a bank, we are an equal opportunity employer, committed to promoting an inclusive environment and diverse environment. Recruitment to the Bank is based solely on merit and competency for the job role irrespective of other characteristics that make our employees unique.

Any form of canvassing is discouraged. Correspondence will only be with the short-listed candidates.

*Please apply via e-mail by sending an updated CV to recruit@dfccbank.com
with the post applied for in the subject by 07 March 2024.*

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